

C E R T I F I C A T E

This is to certify that the **IT Service Management System** of

 **Digital one**

located at
ul. Franjo Kluz br.3/2-5, Skopje

has been assessed to comply with the requirements of

ISO/IEC 20000-1:2018

This certificate is valid for the following scope:

Delivery of planning, design, installation, maintenance and sales of ICT systems and equipment, installation and administration of software in accordance with service catalogue

Certification cycle: **20.03.2025 - 19.03.2028**

Certificate start date: **20.03.2025**

Certificate expiry date: **19.03.2028**

Certificate number: **520896198**



Head of certification body



This certification was conducted in accordance with INTERCERT auditing and certification procedures. Validity of the certificate is subject to successful completion of surveillance audit on or due date and financial obligations from the certification contract. This certificate remains the property of INTERCERT and must be returned upon request.

To verify validity of this certificate please scan the QR code or visit our Online Certification Register <https://verify.inter-cert.net> and enter the certificate number.